UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

BRYAN CAICEDO, on behalf of himself and all others similarly situated,

Civil Action No. 24-12642

Plaintiff,

CLASS AND COLLECTIVE ACTION COMPLAINT

VS.

LINKSQUARES INC.

JURY TRIAL DEMANDED

Defendant.

Bryan Caicedo, on behalf of himself and all others similarly situated, by and through his attorneys, Outten & Golden LLP and Fair Work, P.C., complaining of the conduct of Defendant LinkSquares Inc. ("LinkSquares"), upon personal knowledge as to himself and information and belief as to other matters, alleges as follows:

PRELIMINARY STATEMENT

- 1. This lawsuit seeks to recover unpaid overtime compensation and other damages for Plaintiff and similarly situated individuals who work or have worked for LinkSquares as exempt-classified inside salespeople in the United States, in the job titles: Account Executive, Sales Development Representative, Business Development Representative, and other similar positions, however variously titled (collectively, "Sales Representatives").
- 2. LinkSquares is a contract management and legal analytics tool for in-house legal and finance teams, with its headquarters in Boston, Massachusetts.
 - 3. LinkSquares sells contract management and legal software to clients nationally.
- 4. LinkSquares employs Sales Representatives, such as Plaintiff, to make sales to prospective clients.

1

- 5. LinkSquares requires its Sales Representatives to meet productivity requirements, including daily call quotas. Plaintiff and similarly situated employees work long hours, often in excess of 40 hours per workweek, in order to complete required tasks, meet productivity requirements, and earn commissions.
- 6. While employed by LinkSquares, Plaintiff consistently worked more than 40 hours per workweek without receiving overtime compensation.
- 7. During the relevant period, it has been LinkSquares's policy to uniformly classify Sales Representatives, including Plaintiff, as exempt from overtime provisions and not to pay Sales Representatives any overtime wages.
- 8. The primary duties of Sales Representatives are non-exempt. These primary inside sales duties do not vary significantly from one Sales Representative to another.
- 9. The primary duties of Sales Representatives do not fall under any overtime exemption.
- 10. Sales Representatives have worked overtime hours and are entitled to overtime compensation for all overtime hours worked.
- 11. Throughout the relevant period, it was LinkSquares's policy to deprive Plaintiff and other Sales Representatives of overtime wages in violation of the Fair Labor Standards Act ("FLSA"), 29 U.S.C. §§ 201, et seq., the Massachusetts Wage Act, M.G.L. c. 149, §§ 148, 150, et seq., and the Massachusetts Minimum Fair Wage Laws, M.G.L. c. 151, §§ 1, et seq. (collectively, the "Massachusetts Wage Laws").
- 12. Plaintiff brings this action on behalf of himself and all similarly situated current and former Sales Representatives who worked for LinkSquares pursuant to the FLSA, 29 U.S.C. §§ 201, et seq.

13. Plaintiff also brings this action to recover unpaid overtime compensation and other damages for himself and similarly situated Sales Representatives employed by LinkSquares in Massachusetts as a class action pursuant to Rule 23 of the Federal Rules of Civil Procedure to remedy violations of the Massachusetts Wages Laws, M.G.L. c. 149, §§ 148, 150, et seq., and M.G.L. c. 151, §§ 1, et seq.

JURISDICTION AND VENUE

- 14. This Court has federal question jurisdiction over Plaintiff's FLSA claims pursuant to 28 U.S.C. § 1331 and Section 16(b) of the FLSA, 29 U.S.C. § 216(b).
- 15. This Court has jurisdiction over Plaintiff's state law claims pursuant to 28 U.S.C. § 1367 because the state law claims and the federal claims are so closely related that they form part of the same case or controversy under Article III of the United States Constitution.
- 16. This Court is empowered to issue a declaratory judgment pursuant to 28 U.S.C. §§ 2201 and 2202.
- 17. Venue is proper in the District of Massachusetts pursuant to 28 U.S.C. § 1391(b) because LinkSquares is headquartered in this District and a substantial part of the events or omissions giving rise to Plaintiff's claims occurred in this District.

THE PARTIES

Plaintiff Bryan Caicedo

- 18. Plaintiff is an adult resident of Medford, Massachusetts.
- 19. From approximately October 2021 to approximately July 2022, Plaintiff worked for LinkSquares in its Boston, Massachusetts office as an Account Executive, i.e., in a Sales Representative position.

- 20. At all times relevant to the Complaint, Plaintiff was an "employee" within the meaning of all applicable statutes.
- 21. Plaintiff regularly worked more than 40 hours in a workweek but was not paid for all hours he worked over 40 in a workweek. Illustratively, to the best of his recollection, during the week of May 16, 2022, Mr. Caicedo worked 10 to 12 overtime hours without overtime compensation.
- 22. A written consent to sue form for Plaintiff, pursuant to 29 U.S.C. § 216(b), is attached hereto as **Exhibit A**.
- 23. Pursuant to M.G.L. c. 149, § 150, Plaintiff filed a complaint with the Massachusetts Attorney General's Office on October 2, 2024. Plaintiff received his right-to-sue letter from the Attorney General's office on October 3, 2024, authorizing him to bring an action on his own behalf "and on behalf of other similarly situated workers."

Defendant LinkSquares Inc.

- 24. LinkSquares is a single company with its sole office in Boston, Massachusetts (Suffolk County).
- 25. Upon information and belief, LinkSquares is a corporation formed under the laws of the State of Delaware, with its principal place of business in Boston, Massachusetts.
- 26. Upon information and belief, LinkSquares has maintained control, oversight, and direction over its operations and employment practices.
- 27. At all times relevant to this Complaint, LinkSquares was Plaintiff's employer within the meaning of all applicable statutes.

- 28. At all times relevant to this Complaint, LinkSquares maintained control, oversight, and direction over Plaintiff and other Sales Representatives, including timekeeping, payroll and other employment practices that applied to them.
- 29. LinkSquares has applied the same employment policies, practices, and procedures to all Sales Representatives, including policies, practices, and procedures with respect to the payment of overtime compensation.
- 30. LinkSquares's annual gross volume of business is not less than \$500,000 within the meaning of 29 U.S.C. § 203(s)(1)(A)(ii).
- 31. Upon information and belief, LinkSquares has received \$100 million in Series C funding and has a valuation of approximately \$800 million.

FLSA COLLECTIVE ACTION CLAIMS

- 32. Plaintiff brings the First Cause of Action pursuant to the FLSA, 29 U.S.C. § 216(b), on behalf of himself and all similarly situated individuals who work or have worked for LinkSquares as exempt-classified Sales Representatives nationwide within the last three years and who elect to opt into this action (the "FLSA Collective").
- 33. Upon information and belief, there are dozens of current and former Sales

 Representatives who are similarly situated to Plaintiff and were denied overtime compensation.
- 34. Plaintiff is acting on behalf of LinkSquares's current and former Sales Representatives' interests as well as his own interests in bringing this action.
- 35. LinkSquares has unlawfully required Plaintiff and other Sales Representatives to work in excess of 40 hours per week without paying them overtime compensation at a rate of at least one and one-half times their regular hourly rate for all overtime hours worked.

- 36. Upon information and belief, LinkSquares applied the same unlawful policies and practices to its Sales Representatives nationwide.
- 37. LinkSquares has been aware or should have been aware that the law required it to pay Sales Representatives, including Plaintiff and the FLSA collective, an overtime premium of one and one-half times their regular rate of pay for all overtime hours LinkSquares suffered or permitted them to work.
- 38. Upon information and belief, LinkSquares applied the same unlawful policies and practices to its Sales Representatives nationwide.
- 39. Upon information and belief, LinkSquares's unlawful conduct was widespread, repeated, and consistent.
- 40. The FLSA Collective members are readily identifiable and locatable through the use of LinkSquares's records. The FLSA Collective members should be notified of and allowed to opt into this action, pursuant to 29 U.S.C. § 216(b). Unless the Court promptly issues such a notice, the FLSA Collective members, who have been unlawfully deprived of overtime pay in violation of the FLSA, will be unable to secure compensation to which they are entitled and which has been unlawfully withheld from them by LinkSquares.

CLASS ACTION ALLEGATIONS

- 41. Plaintiff brings the Second and Third Causes of Action pursuant to Fed. R. Civ. P. Rule 23 on behalf of himself and all similarly situated Sales Representatives employed by LinkSquares in Massachusetts since October 17, 2021.
- 42. Excluded from the Massachusetts Class are LinkSquares's legal representatives, officers, directors, assigns, and successors, or any individual who has, or who at any time during

the relevant period has had, a controlling interest in LinkSquares, and the Judge(s) to whom this case is assigned and any member of the Judge(s)' immediate family.

- 43. The members of the Massachusetts Class are so numerous that joinder of all members is impracticable.
- 44. Upon information and belief, the size of the Massachusetts Class is at least 85 individuals.
- 45. The Second and Third Causes of Action are properly maintainable as a class action. Common questions of law and fact exist as to the members of the Massachusetts Class that predominate over any questions affecting only them individually and include, but are not limited to, the following:
 - a. whether LinkSquares improperly classified Sales Representatives as exempt employees;
 - b. whether LinkSquares failed to pay proper compensation to the Massachusetts Class for all work hours in excess of 40 per workweek;
 - c. whether LinkSquares failed to maintain proper records of the hours worked by the Massachusetts Class;
 - d. whether LinkSquares failed to pay proper and timely compensation to the Massachusetts Class for all hours worked upon separation; and
 - e. the nature and extent of the Class-wide injury and the appropriate measure of damages sustained by the Massachusetts Class.
- 46. Plaintiff's claims are typical of those claims which could be alleged by any member of the Massachusetts Class, and the relief sought is typical of the relief which would be sought by each member of the Massachusetts Class in separate actions.
- 47. Plaintiff fairly and adequately protects the interests of the Class and has no interests antagonistic to the Class. Plaintiff understands that as a class representative, he assumes a fiduciary responsibility to the Massachusetts Class to represent its interests fairly and

adequately. Plaintiff recognizes that as a class representative, he must represent and consider the interests of the Massachusetts Class just as he would represent and consider his own interests. Plaintiff understands that in decisions regarding the conduct of the litigation and its possible settlement, he must not favor his own interests over the interests of the Massachusetts Class. Plaintiff recognizes that any resolution of a class action must be in the best interest of the class. Plaintiff understands that in order to provide adequate representation, he must be informed of developments in the litigation, cooperate with class counsel, and testify at deposition and/or trial. There is no conflict between Plaintiff and the Massachusetts Class members.

- 48. Plaintiff is represented by attorneys who are experienced and competent in both class litigation and employment litigation.
- 49. All the members of the Massachusetts Class were subject to the same corporate policies, as alleged herein. LinkSquares's corporate-wide policies and practices affected all members of the Massachusetts Class similarly. Plaintiff and other members of the Massachusetts Class sustained similar losses, injuries, and damages arising from the same unlawful policies, practices, and procedures.
- 50. LinkSquares has acted or refused to act on grounds generally applicable to the Massachusetts Class thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the class as a whole.
- 51. Massachusetts Class members were damaged and are entitled to recovery as a result of LinkSquares's violations of the Massachusetts Wage Laws as well as LinkSquares's common and uniform policies, practices, and procedures.
- 52. A class action is superior to other available methods for the fair and efficient adjudication of the controversy particularly in the context of wage and hour litigation where

individual class members may lack the financial resources to vigorously prosecute a lawsuit against corporate defendants.

- 53. Although the relative damages suffered by individual members of the Massachusetts Class are not *de minimis*, such damages are small compared to the expense and burden of individual prosecution of this litigation. The individual Massachusetts Class members lack the financial resources to conduct a thorough examination of LinkSquares's compensation policies and practices and to vigorously prosecute claims against LinkSquares to recover such damages.
- 54. In addition, class treatment is superior because it will obviate the need for unduly duplicative litigation that might result in inconsistent judgments about LinkSquares's practices.

COMMON FACTUAL ALLEGATIONS

- 55. Plaintiff and the members of the FLSA Collective and the Massachusetts Class (collectively, "Class Members") have been victims of LinkSquares's common policies and practices that violated their rights under the FLSA and Massachusetts Wage Laws by requiring Sales Representatives to work in excess of 40 hours per week without overtime compensation for all overtime hours worked.
- 56. LinkSquares employs Sales Representatives to sell its contract management and legal software.
- 57. Under the FLSA and the Massachusetts Wage Laws, an employee is eligible for overtime compensation unless an exemption applies.
- 58. The primary duties of Plaintiff and Sales Representatives do not fall under any of the exemptions under overtime laws.

- 59. Sales Representatives perform inside sales work as their primary duty. "Inside sales" work means work performed by an employee from an employer's office (or a home office), as opposed to "outside sales" work, which involves traveling, such as door-to-door sales. Sales Representatives' inside sales duties include identifying prospective customers, cold calling prospects, qualifying leads, booking sales calls, and/or closing sales.
- 60. Sales Representatives do not and did not meet customers in person, but rather spent and spend virtually all of their time performing inside sales work via internet research and phone and email outreach.
- 61. Plaintiff and Sales Representatives are and were eligible to earn commissions based on various performance indicators.
- 62. Commissions do not and did not constitute the majority of Plaintiff's and other Sales Representatives' earnings.
- 63. Throughout their employment, Plaintiff and Class Members consistently worked more than 40 hours per week.
- 64. Upon information and belief, LinkSquares knew or should have known that overtime work was necessary for Sales Representatives to meet its job expectations, and yet it failed to pay overtime for such work.
- 65. LinkSquares set sales quotas and productivity metrics for Sales Representatives to meet.
- 66. LinkSquares fostered a competitive environment, encouraging its Sales Representatives to work long hours to hit sales metrics and earn commissions.

- 67. LinkSquares had daily morning meetings for Sales Representatives, told Sales Representatives not to leave the office early, and encouraged Sales Representatives to perform extra work on the weekends.
- 68. LinkSquares managers told Sales Representatives that if they could not match LinkSquares's pace of work, including long hours, they would not be successful at LinkSquares, but at the same time LinkSquares failed to pay overtime for hours worked over 40.
- 69. Plaintiff worked and Sales Representatives worked and work overtime hours to meet LinkSquares's job requirements, identify and communicate with potential customers to sell them LinkSquares's products, and attempt to meet the sales quotas and productivity metrics set by LinkSquares.
- 70. All of the work performed by Class Members was assigned by LinkSquares, and LinkSquares was aware that Plaintiff and Class Members worked more than 40 hours per workweek, yet LinkSquares failed to pay them any overtime compensation.
- 71. LinkSquares tracked numerous aspects of Sales Representatives' sales "activity" (i.e., calls, emails, and sales meetings booked), and yet LinkSquares did not keep accurate record of hours worked by Plaintiff and Class Members.
- 72. Upon information and belief, LinkSquares has and had a policy and pattern or practice of requiring Plaintiff and Class Members to work in excess of 40 hours per workweek, without overtime compensation.
- 73. LinkSquares failed to pay Plaintiff and failed and fails to pay Class Members time and one-half for all hours worked over 40 in a workweek in violation of the FLSA and the Massachusetts Wage Laws.

- 74. As part of its regular business practice, LinkSquares has intentionally, willfully, and repeatedly engaged in a pattern, practice, and/or policy that violates the FLSA and the Massachusetts Wage Laws.
 - 75. LinkSquares's policy and pattern or practice includes but is not limited to:
 - a. Willfully misclassifying Plaintiff and Class Members as exempt from the protections of federal and state overtime laws;
 - b. Willfully failing to record all of the time that its employees, including Plaintiff and Class Members, worked for the benefit of LinkSquares;
 - c. Willfully failing to keep payroll records as required by the FLSA and Massachusetts Wage Laws; and
 - d. Willfully failing to pay its employees, including Plaintiff and Class Members, overtime wages for all of the overtime hours that they worked.
- 76. LinkSquares was or should have been aware that that federal and state wage and hour laws required LinkSquares to pay its Sales Representatives overtime compensation for all hours worked in excess of 40 per week.
 - 77. LinkSquares describes itself as the "go-to platform for all your legal tech needs." 1
- 78. Upon information and belief, as a legal technology company, LinkSquares's leadership was or should have been aware of legal compliance requirements and legal developments concerning applicable wage and hour laws, such as the requirement to pay overtime under federal and state law.
- 79. Upon information and belief, given LinkSquares's high (\$800 million) valuation, it had, or should have had, adequate resources to ensure that it was complying with applicable wage and hour laws, such as the requirement to pay overtime to employees unless a specific overtime exemption applies.

12

About LinkSquares, https://linksquares.com/about-us/ (last visited Sept. 25, 2024).

- 80. LinkSquares was aware, or should have been aware, that Plaintiff's and other Sales Representatives' primary duties were sales-related tasks, based on its own job description for Account Executives, who "are responsible for owning the entire sales process with new customers -- everything from research, prospecting, outreach, engagement, and close" and "[a]cquire new customers by creatively researching, emailing and cold calling leads/accounts."²
- 81. LinkSquares was aware that Plaintiff and other Sales Representatives performed their duties "inside" that is, from its offices or their homes, based on the work LinkSquares assigned to Sales Representatives.
- 82. Upon information and belief, LinkSquares was aware, or should have been aware, that inside sales duties do not fall within any overtime exemption under the FLSA or state wage and hour laws.
- 83. Upon information and belief, LinkSquares was aware, or should have been aware, that it had to keep full and accurate records of the time Sale Representatives worked, but it failed to do so.
- 84. Upon information and belief, LinkSquares failed to keep full and accurate records in order to mitigate liability for its wage and hour violations.
- 85. LinkSquares knew or should have known that the nonpayment of overtime pay would financially injure Plaintiff and other Sales Representatives.
- 86. Plaintiff sent LinkSquares written correspondence on July 8, 2024 regarding Plaintiff's overtime claims.
- 87. Upon information and belief, LinkSquares did not thereafter change its practice of classifying Sales Representatives as exempt employees.

13

Exhibit B (October 2024 Account Executives Job Description).

88. LinkSquares's failure to pay Plaintiff and Class Members overtime wages for their work in excess of 40 hours per week was willful, intentional, and in bad faith. LinkSquares did not ensure that its compensation practices with respect to Plaintiff and other Sales Representatives complied with federal or state law.

FIRST CAUSE OF ACTION

FLSA – Overtime Wages 29 U.S.C. §§ 201, et seq.

(Brought by Plaintiff individually and on Behalf of the FLSA Collective)

- 89. Plaintiff realleges and incorporates by reference all allegations in all preceding paragraphs.
- 90. Plaintiff and members of the FLSA Collective are non-exempt employees entitled to be paid overtime compensation for all overtime hours worked.
- 91. LinkSquares employed Plaintiff and members of the FLSA Collective for workweeks longer than 40 hours and willfully failed to compensate Plaintiff for all of the time worked in excess of 40 hours per week, at a rate of at least one and one-half times his regular hourly rate, in violation of the requirements of Section 7 of the FLSA, 29 U.S.C. § 207(a)(1).
- 92. Plaintiff has expressed his consent to make these claims against LinkSquares by filing a written consent form, pursuant to 29 U.S.C. § 216(b).
- 93. LinkSquares failed to make a good faith effort to comply with the FLSA with respect to its compensation to Plaintiff and the FLSA Collective.
- 94. Because LinkSquares's violations of the FLSA were willful, a three-year statute of limitations applies, pursuant to 29 U.S.C. § 255.
 - 95. As a consequence of the willful underpayment of wages, alleged above, Plaintiff

and members of the FLSA Collective have incurred damages thereby, and LinkSquares is indebted to them in the amount of the unpaid overtime compensation, together with interest, liquidated damages, attorneys' fees, and costs in an amount to be determined at trial.

SECOND CAUSE OF ACTION

Massachusetts Wage Law – Overtime Wages M.G.L. c. 151, §§ 1A and 1B

(Brought by Plaintiff Individually and on Behalf of the Massachusetts Class)

- 96. Plaintiff realleges and incorporates by reference all allegations in all preceding paragraphs.
- 97. Massachusetts law requires employers, such as LinkSquares, to pay overtime compensation to all non-exempt employees for all hours worked over 40 per workweek.
- 98. Plaintiff and Class members are non-exempt employees entitled to be paid overtime compensation for all overtime hours worked.
- 99. At all relevant times, Plaintiff and Class members worked in excess of 40 hours in a workweek.
- 100. At all relevant times, LinkSquares failed and refused to pay Plaintiff and Class members overtime compensation for all of their overtime hours worked.
- 101. The Massachusetts Wage Laws require that covered employees be compensated for all hours worked. M.G.L. c. 149 § 203, c.151 §§ 1A-B.
- 102. The Massachusetts Wage Laws require that covered employees be compensated for all hours worked over 40 hours per week at a rate not less than one and one-half times the regular hourly rate at pay at which they are employed. M.G.L. c.151 §§ 1A-B.
- 103. Defendant is subject to the wage requirements of the Massachusetts Wage Laws because it is an employer under M.G.L. c.150A § 2.

- 104. Defendant failed to keep, make, preserve, maintain, and furnish accurate records of time worked by Plaintiff and the Massachusetts Class members in violation of the Massachusetts Wage Laws. M.G.L. c. 151 § 15, c. 149 § 150.
- 105. Defendant's compensation scheme that is applicable to Plaintiff and the Class failed to comply with M.G.L. c.151 §§ 1A-B.
- 106. As a direct and proximate result of LinkSquares's unlawful conduct, as set forth herein, Plaintiff and Class members have sustained damages, including loss of earnings for hours of overtime worked for the benefit of LinkSquares in an amount to be established at trial, treble damages, interest, and costs and attorneys' fees, and statutory penalties pursuant to M.G.L. c. 151 §1B.

THIRD CAUSE OF ACTION

Massachusetts Wage Law – Pay On Separation M.G.L. c. 149 §§ 148, 150

(Brought by Plaintiff Individually and on Behalf of the Massachusetts Class)

- 107. Plaintiff, on behalf of himself and all members of the Class, reallege and incorporate by reference all allegations in all preceding paragraphs.
- 108. At all relevant times, Plaintiff and Class members worked in excess of 40 hours in a workweek.
- 109. At all relevant times, LinkSquares failed and refused to pay Plaintiff and Class members overtime compensation for all of their overtime hours worked.
- 110. The Massachusetts Wage Laws require that covered employees be compensated for all hours worked. M.G.L. c. 149 § 203, c.151 §§ 1A-B.
- 111. The Massachusetts Wage Laws further require that covered employees be timely paid all wages due, within seven days of separation. M.G.L. c. 149 § 148.

112. As a direct and proximate result of LinkSquares's unlawful conduct, as set forth herein, Plaintiff and Class members have sustained damages, including loss of timely earnings paid at separation for hours of overtime worked for the benefit of LinkSquares in an amount to be established at trial, treble damages, interest, and costs and attorneys' fees pursuant to M.G.L. c. 149 § 150.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, individually and on behalf of the FLSA Collective, requests that the Court enter the following relief:

- A. Designation of this action as a collective action on behalf of the FLSA Collective and prompt issuance of notice pursuant to 29 U.S.C. § 216(b) to all similarly situated members of the FLSA Collective, apprising them of the pendency of this action and permitting them to assert timely FLSA claims in this action by filing individual Consent to Join forms pursuant to 29 U.S.C. § 216(b);
- B. An award of damages and liquidated damages to be paid by LinkSquares, according to proof;
- C. Appropriate equitable and injunctive relief to remedy violations, including but not limited to an order enjoining LinkSquares from continuing its unlawful practices under the FLSA and/or a declaration that LinkSquares's acts violate the FLSA;
- D. A reasonable service award to compensate Plaintiff for the time that he spent and will spend attempting to recover wages for the FLSA Collective and for the risks he took in doing so;
- E. Costs of the action incurred herein;
- F. Attorneys' fees, including fees pursuant to 29 U.S.C. § 216;
- G. Prejudgment and post-judgment interest as provided by law; and
- H. Such other relief the Court may deem just and proper.

WHEREFORE, Plaintiff, individually and on behalf of the Massachusetts Class Members, requests that the Court enter the following relief:

- A. Certification of this action as class action on behalf of the Class;
- B. Designation of Plaintiff as the Representative of the Class he seeks to represent;
- C. Designation of Plaintiff's counsel of record as Class Counsel for the Class;
- D. An award of damages, treble damages, interest, and statutory penalties to be paid by LinkSquares according to proof;
- E. Appropriate equitable and injunctive relief to remedy violations, including but not necessarily limited to an order enjoining LinkSquares from continuing its unlawful practices under Massachusetts Wage Laws and/or a declaration that LinkSquares's acts violate the Massachusetts Wage Law;
- F. A reasonable service award to compensate Plaintiff for the time he spent attempting to recover wages for Class members and for the risks he took in doing so;
- G. Attorneys' fees and costs of suit;
- H. Prejudgment and post-judgement interest, as provided by law; and
- I. Such other relief as the Court may deem just and proper.

JURY DEMAND

Plaintiff demands a trial by jury on all issues so triable.

Respectfully submitted,

/s/ Hillary Schwab

Hillary Schwab, BBO #666029

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Attorneys for Plaintiff and the Putative Class and Collective

Dated: October 17, 2024.

^{*}Motion for admission *pro hac vice* forthcoming

Exhibit A

Consent to Join Form

1. I consent to be a party plaintiff in the lawsuit against LinkSquares Inc. and/or related entities and individuals ("LinkSquares" or "Defendant") in order to seek redress for violations of the Fair Labor Standards Act, pursuant to 29 U.S.C. § 216(b).						
BC	10/16/2024					
Signature	Date					
Bryan Caicedo						
Name						

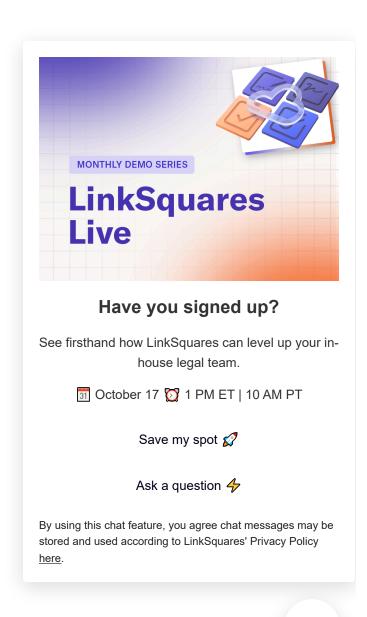
Exhibit B

Discover how



Come work with us.

We're looking for great people to join our growing team.



Discover how



Discover how



Account Executive

at LinkSquares, Inc. (View all jobs)

Hybrid (Boston, MA)

LinkSquares is a fast-growing LegalTech software company, rated as one of "The Best Places to Work in 2023" by the Boston Business Journal and BuiltIn Boston.

LinkSquares unlocks the full potential of legal teams at more than 1,000 companies, including Wayfair, TIME, ProPharma, the Boston Celtics, and Commvault with purpose-built, Al-powered technology to perform, manage, and quantify all their work in one place. Legal teams rely on our all-in-one contract lifecycle management (CLM) and legal project management platform to manage key priorities and contracts, accelerate workflows across the business, and use data to visualize the impact of their work. Our solutions save companies hundreds of hours and millions of dollars by eliminating manual processes and driving better consistency of process, communication, and quality. Headquartered in Boston, Massachusetts, LinkSquares is consistently recognized for being a leader in innovation, delivering results, and company growth.

Account Executives at LinkSquares are responsible for owning the entire sales process with new customers -- everything from research, prospecting, outreach, engagement, and close.

A successful Account Executive is well-rounded, unafraid of the phones, able to work both strategic deals and fast-moving transactional opportunities. You prioritize a team-first, collaborative culture, where learning and getting better are top priorities.

Responsibilities:

- Successfully find new business opportunities
- Acquire new customers by creatively researching, emailing and cold calling leads/accounts
- Work deals through demo runs, proof-of-concept trial and close
- Ownership of pipeline including outreach and engagement
- · Prioritize quotas, deadlines and KPIs

Requirements:

- Experience with full-cycle sales (lead generation through closing business)
- Mid-market software sales experience a plus (\$20-\$60k ASP)
- Experience with Salesforce, Outreach, LinkedIn Sales Nav, and ZoomInfo

Discover how



uniimited vacation, paid parental leave and more. Learn more here: https://linksquares.com/careers/

For legal teams needing to move their business forward faster, LinkSquares provides a contracting platform for writing better contracts, analyzing what's in existing contracts, and working better with their team. It differs from other tools on the market with its powerful AI insights, speed to providing tangible results, and ability to help the entire company collaborate better. LinkSquares saves companies hundreds of hours and thousands of dollars by eliminating manual contract processes and reducing the need for outside counsel. For more information, visit https://linksquares.com/.

LinkSquares is an Equal Opportunity Employer and does not discriminate on the basis of an individual's sex, age, race, color, creed, national origin, alienage, religion, marital status, pregnancy, sexual orientation or affectional preference, gender identity and expression, disability, genetic trait or predisposition, carrier status, citizenship, veteran or military status and other personal characteristics protected by law. All applications will receive consideration for employment without regard to legally protected characteristics.

Apply for this Job	* Required
First Name *	
←	+
Last Name *	
←)
Email *	
1)
Phone	
1	+
Resume/CV Attach	

Discover how



Dropbox		
or enter manually		
(File types: pdf, doc, docx, txt, rtf)		
LinkedIn Profile		
Website		
Website		

Voluntary Self-Identification

For government reporting purposes, we ask candidates to respond to the below self-identification survey. Completion of the form is entirely voluntary. Whatever your decision, it will not be considered in the hiring process or thereafter. Any information that you do provide will be recorded and maintained in a confidential file.

As set forth in LinkSquares, Inc.'s Equal Employment Opportunity policy, we do not discriminate on the basis of any protected group status under any applicable law.

Gender

Please select

Are you Hispanic/Latino?

Please select

Race & Ethnicity Definitions

If you believe you belong to any of the categories of protected veterans listed below, please indicate by making the appropriate selection. As a government contractor subject to the Vietnam Era Veterans Readjustment Assistance Act (VEVRAA), we request this information in order to measure the effectiveness of the outreach and positive recruitment efforts we undertake pursuant to VEVRAA. Classification of protected categories is as follows:

A "disabled veteran" is one of the following: a veteran of the U.S. military, ground, naval or air service who is entitled to compensation

Discover how



LINKSQUARES

service.

An "active duty wartime or campaign badge veteran" means a veteran who served on active duty in the U.S. military, ground, naval or air service during a war, or in a campaign or expedition for which a campaign badge has been authorized under the laws administered by the Department of Defense.

An "Armed forces service medal veteran" means a veteran who, while serving on active duty in the U.S. military, ground, naval or air service, participated in a United States military operation for which an Armed Forces service medal was awarded pursuant to Executive Order 12985.

Veteran Status

Please select	
◀	

Voluntary Self-Identification of Disability

Form CC-305 OMB Control Number 1250-0005
Page 1 of 1 Expires 04/30/2026

Why are you being asked to complete this form?

We are a federal contractor or subcontractor. The law requires us to provide equal employment opportunity to qualified people with disabilities. We have a goal of having at least 7% of our workers as people with disabilities. The law says we must measure our progress towards this goal. To do this, we must ask applicants and employees if they have a disability or have ever had one. People can become disabled, so we need to ask this question at least every five years.

Completing this form is voluntary, and we hope that you will choose to do so. Your answer is confidential. No one who makes hiring decisions will see it. Your decision to complete the form and your answer will not harm you in any way. If you want to learn more about the law or this form, visit the U.S. Department of Labor's Office of Federal Contract Compliance Programs (OFCCP) website at www.dol.gov/ofccp.

How do you know if you have a disability?

A disability is a condition that substantially limits one or more of your "major life activities." If you have or have ever had such a condition, you are a person with a disability. **Disabilities include, but are not limited to:**

- Alcohol or other substance use disorder (not currently using drugs illegally)
- Autoimmune disorder, for example, lupus, fibromyalgia, rheumatoid arthritis, HIV/AIDS
- Blind or low vision
- Cancer (past or present)
- Cardiovascular or heart disease

Discover how





Ready to modernize — no, future-ize — your team?

Strap on your jetpack and schedule a demo today.

Book a demo

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of illitiating the civil to	ocket silect. (SEE INSTRUC	TIONS ON NEXT PAGE OF				
I. (a) PLAINTIFFS			DEFENDANTS			
BRYAN CAICEDO, on behalf of himself and all others similarly situated,			LINKSQUARES INC.			
(b) County of Residence of	of First Listed Plaintiff N	/liddlesex	County of Residence	of First Listed Defendant	Suffolk	
(E)	XCEPT IN U.S. PLAINTIFF CA	SES)	NOTE: IN LAND CO	(IN U.S. PLAINTIFF CASES O DNDEMNATION CASES, USE TO FOF LAND INVOLVED.		
(c) Attorneys (Firm Name, .	Address, and Telephone Number	r)	Attorneys (If Known)	OF LAND INVOLVED.		
Hillary Schwah	Fair Work, P.C., 192	2 South St. Suite				
450, Boston, M	• • •	2 South St., Suite				
II. BASIS OF JURISD	ICTION (Place an "X" in C	One Box Only)			Place an "X" in One Box for Plaintiff	
1 U.S. Government Plaintiff	X 3 Federal Question (U.S. Government N	Not a Party)		TF DEF 1 Incorporated or Pr of Business In T		
2 U.S. Government Defendant	4 Diversity (Indicate Citizenshi)	p of Parties in Item III)	Citizen of Another State	2 Incorporated and I of Business In A		
			Citizen or Subject of a Foreign Country	3 Foreign Nation	6 6	
IV. NATURE OF SUIT				Click here for: Nature of S	Suit Code Descriptions.	
CONTRACT	-	RTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel &	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical	625 Drug Related Seizure of Property 21 USC 881 690 Other	422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS	375 False Claims Act 376 Qui Tam (31 USC 3729(a)) 400 State Reapportionment 410 Antitrust	
& Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans)	Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product	Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability		820 Copyrights 830 Patent 835 Patent - Abbreviated New Drug Application 840 Trademark	430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations	
153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract	Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability	PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 380 Other Personal	710 Fair Labor Standards Act 720 Labor/Management	880 Defend Trade Secrets Act of 2016 SOCIAL SECURITY	480 Consumer Credit (15 USC 1681 or 1692) 485 Telephone Consumer Protection Act	
195 Contract Product Liability 196 Franchise	360 Other Personal Injury 362 Personal Injury - Medical Malpractice	Property Damage 385 Property Damage Product Liability	Relations 740 Railway Labor Act 751 Family and Medical Leave Act	861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI	490 Cable/Sat TV 850 Securities/Commodities/ Exchange 890 Other Statutory Actions	
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS	790 Other Labor Litigation	865 RSI (405(g))	891 Agricultural Acts	
210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment	Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other:	791 Employee Retirement Income Security Act IMMIGRATION 462 Naturalization Application	FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	893 Environmental Matters 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of Agency Decision	
	446 Amer. w/Disabilities - Other 448 Education	540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement			950 Constitutionality of State Statutes	
V. ORIGIN (Place an "X" is	1.6 — 2 7	1.10	4 D : 4 4 1 = 5 T 2	16 - 234	-0.36.000	
^ =	te Court	Remanded from Appellate Court	Reopened Another (specific	<u>′</u>		
VI CAUSE OF ACTIO	29 U.S.C. 88 201 et se		filing (Do not cite jurisdictional sta	tutes unless diversity):		
VI. CAUSE OF ACTION	Brief description of ca		comply with the FLSA with respec	et to its overtime compensation t	o Plaintiff and the Collective.	
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 23	IS A CLASS ACTION 3, F.R.Cv.P.	DEMAND \$ Damages as to proof	CHECK YES only JURY DEMAND:	if demanded in complaint: XYes No	
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE		DOCKET NUMBER		
DATE		SIGNATURE OF ATTO	PRNEY OF RECORD			
October 16, 2024		/s/ Hillary Schwab				
FOR OFFICE USE ONLY		·				
RECEIPT # AM	MOUNT	APPLYING IFP	JUDGE	MAG. JUI	DGE	

Case 1:24-cv-12642 Document 1-4 Filed 10/17/24 Page 1 of 1

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

ATTORNEY'S NAME HILLARY SCHWAB ADDRESS 192 South Street, Suite 450, Boston MA 02111	1.	Title of case (name of first party on each side only) BRYAN CAICEDO v. LINKSQUARES INC.					
I. 160, 400, 410, 441, 535, 830°, 835°, 850, 880, 891, 893, R.23, REGARDLESS OF NATURE OF SUIT. II. 110, 130, 190, 196, 370, 375, 376, 440, 442, 443, 445, 446, 448, 470, 751, 820°, 840°, 895, 896, 899. III. 120, 140, 150, 151, 152, 153, 195, 210, 220, 230, 240, 245, 290, 310, 315, 320, 330, 340, 345, 350, 355, 360, 362, 365, 367, 368, 371, 380, 385, 422, 423, 430, 450, 460, 462, 463, 465, 480, 485, 490, 510, 530, 540, 550, 555, 560, 625, 690, 710, 720, 790, 791, 861-865, 870, 871, 890, 950. *Also complete AO 120 or AO 121. for patent, trademark or copyright cases. 3. Title and number, if any, of related cases. (See local rule 40.1(g)). If more than one prior related case has been filled in this district please indicate the title and number of the first filled case in this court. 4. Has a prior action between the same parties and based on the same claim ever been filled in this court? YES NO YES NO YES NO AND A. If yes, in which division do all of the non-governmental parties reside? Eastern Division Central Division Western Division B. If no, in which division do the majority of the plaintiffs or the only parties, excluding governmental agencies. Tentral Division Western Division Central Division Western Division Central Division Western Division Western Division Western Division 8. If filing a Notice of Removal - are there any motions pending in the state court requiring the attention of this Court? (If yes, submit a separate sheet identifying the motions)							
II. 110, 130, 190, 196, 370, 375, 376, 440, 442, 443, 445, 446, 448, 470, 751, 820*, 840*, 895, 896, 899. III. 120, 140, 150, 151, 152, 153, 195, 210, 220, 230, 240, 245, 290, 310, 315, 320, 330, 340, 345, 350, 355, 360, 362, 365, 367, 368, 371, 380, 385, 422, 423, 430, 450, 460, 462, 463, 465, 480, 485, 490, 510, 530, 540, 550, 555, 560, 625, 690, 710, 720, 740, 790, 791, 861-865, 870, 871, 890, 950. *Also complete AO 120 or AO 121. for patent, trademark or copyright cases. 3. Title and number, if any, of related cases. (See local rule 40.1(g)). If more than one prior related case has been filled in this district please indicate the title and number of the first filled case in this court. 4. Has a prior action between the same parties and based on the same claim ever been filled in this court? YES			160, 400, 410, 441, 535, 830*, 835*, 850, 880, 891, 893, R.23, REGARDLESS OF NATURE OF S	SUIT.			
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5. Does the complaint in this case question the constitutionality of an act of congress affecting the public interest? (See 28 USC §2403) If so, is the U.S.A. or an officer, agent or employee of the U.S. a party? YES NO NO 6. Is this case required to be heard and determined by a district court of three judges pursuant to title 28 USC §2284? YES NO 7. Do all of the parties in this action, excluding governmental agencies of the United States and the Commonwealth of Massachusetts ("governmental agencies"), residing in Massachusetts reside in the same division? See Local Rule 40.1(d)). YES NO A. If yes, in which division do all of the non-governmental parties reside? Eastern Division Central Division Western Division B. If no, in which division do the majority of the plaintiffs or the only parties, excluding governmental agencies, residing in Massachusetts reside? Eastern Division Central Division Western Division 8. If filling a Notice of Removal - are there any motions pending in the state court requiring the attention of this Court? (If yes, submit a separate sheet identifying the motions) YES NO (PLEASE TYPE OR PRINT) ATTORNEY'S NAME HILLARY SCHWAB ADDRESS 192 South Street, Suite 450, Boston MA 02111	3.			filed in this			
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